

## EU ICT professional role profile title

possible multi level role?		<b>√</b>	✓					✓			✓						✓	✓			✓	✓	✓	✓	✓		✓			✓
	(1)		anager role (3)	r role (4)	(5)					(6	•	role (7)	eader role (25)	(8)	(14)	e (10)		(6	iger role (16)		(1)	12)	8)		24)	ole (19)	((	21)	(22)	
IIIII SFIA FOUNDATION	EU ICT Account Manager role (1)	EU ICT Business Analyst role (2)	EU ICT Business Information Manager role (3)	EU ICT Chief Information Officer role (4)	EU ICT Data Administrator role (5)	EU ICT Data Scientist role (27)	EU ICT Data Specialist role (28)	er role (6)	EU ICT DevOps Expert role (26)	EU ICT Digital Consultant role (9)	EU ICT Digital Educator role (13)	EU ICT Digital Media Specialist role (7)	EU ICT Digital Transformation Leader role (25)	EU ICT Enterprise Architect role (8)	EU ICT Network Specialist role (14)	EU ICT Operations Manager role (10)	EU ICT Product Owner role (30)	EU ICT Project Manager role (15)	EU ICT Quality Assurance Manager role (16)	EU ICT Scrum Master role (29)	EU ICT Security Manager role (11)	EU ICT Security Specialist role (12)	EU ICT Service Manager role (18)	EU ICT Service Support role (17)	EU ICT Solution Designer role (24)	EU ICT Systems administrator role (19)	EU ICT Systems Analyst role (20)	EU ICT Systems Architect role (21)	EU ICT Technical specialist role (22)	EU ICT Test Specialist role (23)
SFIA Skills and levels for each role	EU ICT Accoun	EU ICT Busines	EU ICT Busines	EU ICT Chief In	EU ICT Data Ac		EU ICT Data Sp	EU ICT Developer role (6)	EU ICT DevOps	EU ICT Digital (	EU ICT Digital B	EU ICT Digital I		EU ICT Enterpr	EU ICT Networ	EU ICT Operati	EU ICT Product	EU ICT Project	EU ICT Quality	EU ICT Scrum P	EU ICT Security	EU ICT Security	EU ICT Service	EU ICT Service	EU ICT Solution	EU ICT System	EU ICT System	EU ICT System	EU ICT Technic	EU ICT Test Sp
Analytics Application support						5							7											3					3	
Benefits management																		5												
Business analysis Business modelling		4	5			4				5															5					
Business process improvement		_				7				5			7	5																
Business risk management																					6	4								
Change implementation planning and management Change management			5															5								3			3	
Competency assessment											4																			
Configuration management									5										,		,					3				
Conformance review Consultancy			5							5				5					6		6	4								
Continuity management																						4								
Contract management						_	_																5							
Data management  Data modelling and design		4			4	5 4	4	2																						
Data visualisation						5																								
Database administration			5		4				5																					
Demand management Emerging technology monitoring			5			5				5				5											5			5		
Enterprise and business architecture														6																
Enterprise IT governance financial management				7																	5		5							
Hardware design																							5				5	5		
Incident management					4																		5	3						
Information Assurance Information Content Publishing												3									6	5								
Information governance														6																
Information security										_			_				_				6	5			_					
Innovation IT infrastructure										5			7				5								5	3				
IT management				7					5							5							5							
Knowledge management																				4		4								
Learning Delivery Learning design and development											4											4								
Measurement																				4										
Methods and tools  Network design							4		5						5		5			5							5	5		4
Network design															5												0			
Network support															5									3					3	
Organisation design and implementation Organisational capability development													7						6	5										
Performance management																5				Ŭ										
Portfolio management				7				_							4								_	_		2			_	
Problem management Product management					4			3							4		5						5	3		3			3	
Professional development											4									4										
Programming/software development Project management						4		4	5			2					4	5												
Quality assurance																	7	5	6											
Quality management	_																		6		,									
Relationship management Release and deployment	5		5	7					5				7	5		5	5	5		5	6	5				3				
Requirements definition and management		4	5				4										5								5		5	5		
Research						4										_														
Resourcing Security administration																5 5					6	5		3						
Selling	5																													
Service level management Software design				7				3								5							5				5	5		
Solution architecture								,		5															5		5	3		
Sourcing				7																										
Specialist advice Strategic planning			5	7		4							7	5 5	4															
Supplier management				7																										
System software																											_		3	
Systems design Systems development management				7												5											5	5		
Systems installation/decommissioning																								3					3	
Systems integration and build Testing								2	5 5			2														3		5		
User experience design								3	J			3													5					7
User experience evaluation												3																		